

**Report** 13.160  
**Date** 30 April 2013  
**File** E/11/04/04

**Committee** Social and Cultural Wellbeing Committee  
**Authors** Chris Laidlow, General Manager, Water Supply

## **General Manager's report to the Social and Cultural Wellbeing Committee on 22 May 2013**

### **1. Purpose**

To inform the Committee of Greater Wellington Regional Council's activities relating to the Committee's areas of responsibility.

### **2. The decision-making process and significance**

No decision is being sought in this report.

### **3. Water Supply**

#### **3.1 Supply situation**

Since water restrictions were lifted on 9 April, demand has remained at relatively low levels for the time of year. Demand figures for before, during and after restrictions are:

- 158 MLD for the 7 days leading up to the sprinkler ban
- 146 MLD demand between the sprinkler ban and the full outdoor use ban
- 125 MLD for the duration of the outdoor use ban
- 128 MLD between the lifting of restrictions and date of writing

An internal debrief meeting was held on 10 May and a debrief meeting with external stakeholders will be held on 31 May.

On 6 and 7 May, heavy rain and lightning damage coincided with a chemical dosing failure at Te Marua and a motor failure at Waterloo. This required an overnight response from several Operations staff in order to ensure supply capacity was reinstated before reservoir storage reached low levels.

### 3.2 Te Marua open day

On Sunday 12 May we held an open day for the public at Te Marua Water Treatment Plant. The public were able to book in for one of 12 free tours that covered where their water comes from and how it is treated, as well as a walk around the water treatment plant. All 12 tours were fully booked and we had to disappoint a large number of people who tried to book too late.

In total, 230 people toured Te Marua and the feedback received both on the day and afterwards was very positive. A Dominion Post photographer also attended, and an article about the open day appeared on the Dominion Post website on Monday 13 May. Newstalk ZB also made contact on Sunday 12 May and broadcast an interview with Chris Laidlow.

Given the level of interest, we are likely to run another open day later on in the year, this time at our Wainuiomata Water Treatment Plant.

## 6. Recommendations

*That the Committee*

1. *Receives the report.*
2. *Notes the content of the report.*

Report prepared by:

**Chris Laidlow**  
General Manager, Water  
Supply