



Riverstone Terraces bus services survey

Greater Wellington Regional Council is currently reviewing public transport services in the Hutt Valley. To assist with the project, we would like to find out more about how you currently use public transport, and how you might use Riverstone Terraces bus services if they were changed in the future.

Please take a few minutes to complete and return this questionnaire. You can do this quickly and easily online at <https://www.surveymonkey.com/s/SRKKHDW>. **We will need to receive your feedback by Monday 22 September 2014.**

Firstly, please tell us about where you live, so that we can consider this when planning services.

1. Which street do you live in?
2. If you are comfortable providing this information, what is your house number?

Next, please tell us about how you use the existing Riverstone Terraces bus service (which runs once in the morning and once in the afternoon at school times) and other public transport.

3. Does anyone at your address use the existing bus service? *(yes/no)*
 - If yes, do they use the existing bus to connect to a train? *(yes/no)*
 - If yes, which station do they connect to a train at?
4. Does anyone catch a bus or train somewhere else without using the local bus? *(yes/no)*
 - If yes, where do they catch the bus or train?
 - If yes, why don't they use the local bus to connect to that bus or train?

Now, please tell us about the sort of bus service that you might like in Riverstone Terraces.

5. What do you like about the existing bus service?
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6. How could the existing bus service be improved?
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7. Which station would you prefer the bus to connect to the train at?
8. Where would you like the bus to take you to and when? Remember to include any return trips and times.

Where would you like the Riverstone Terraces bus to take you?	When would you like to depart and arrive home?	How many people would make this trip?

9. Do you have any other comments about public transport?
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Thank you for taking the time to assist us with planning your public transport services.

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FreePost Authority Number 247342



Riverstone Terrace Surveys
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Lower Hutt 5040



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Posting instructions

Complete the survey questions on the reverse page; then:

- Fold this end of the form to the centre of the form.
- Tape the folded form closed.

No stamp is required when mailing.

**If you have any questions regarding the completion of this form,
please contact Catherine Mills on 04 569 8497.**