27 July 2026

File Ref: OIAPR-1274023063-53397

[redacted]
By email: [redacted]

Tēnā koe [redacted]

Request for information 2026-287

I refer to your request for information dated 1 July 2026 that was partially transferred from Hutt City Council to Greater Wellington Regional Council (Greater Wellington) on 5 July 2026. You have requested the following:

"For each item below, please provide the figure as it was in effect on 27 November 2023 (or the closest date that figure is recorded), and the figure as at 1 July 2026, taking into account any cost increase that has taken place on 1 July. Where a category has more than one rate, please give the standard rate described and note others if convenient...

3. Public transport fares: if your council or a CCO is responsible for public transport, the standard adult single fare paid in cash and the standard adult single fare paid by smartcard/contactless, for one zone or stage."

Greater Wellington's response follows:

Your request has been assessed under the Local Government Official Information and Meetings Act 1987 (the Act).

We note that you provided a list of items to Hutt City Council, and we are only responding to the question regarding fares.

The information you have sought has been interpreted as the peak time standard adult fare for traveling one zone on the dates provided in your request. Your request has not provided a specific public transport mode, so we have provided the fare information for a bus, train and ferry journey.

PROACTIVE RELEASE

This information is set out in the table below:

Bus and Train (peak fare pricing):

Date	Standard adult bus fare (one zone) – cash	Standard adult bus fare (one zone) – smartcard/contactless/ Snapper
27 November 2023	$2.50	$1.84
1 July 2026	$3.00	$2.12

Ferry:

Fare at date requested	Standard adult ferry single trip fare – cash	Standard adult ferry single trip fare – EFTPOS/credit card
27 November 2023	N/A	$ 4.00
1 July 2026	N/A	$17.00

Please note that ferry tickets can only be purchased from the East By West ticket office on Queens Wharf or onboard the ferry using a passenger's preferred contactless payment method or EFTPOS. Snapper cards and cash are not accepted.

Further information on Metlink fares and payment methods can be found at https://www.metlink.org.nz/getting-started/tickets-and-fares.

If you have any concerns with the decision(s) referred to in this letter, you have the right to request an investigation and review by the Ombudsman under section 27(3) of the Act.

Please note that it is our policy to proactively release our responses to official information requests where appropriate. Our response to your request will be published shortly on Greater Wellington's website with your personal information removed.

PROACTIVE RELEASE

Nāku iti noa, nā

[redacted]

Samantha Gain
Kaiwhakahaere Matua Waka-ā-atea | Group Manager Metlink

PROACTIVE RELEASE